Compass Group
Food Waste strategy

5.11.2019
We are the industry leader with a strategy focused on food

Food service is our core competence. We are the industry leader and create value for our clients and consumers by providing them with a range of dining solutions that are innovative, healthy and sustainable.

Our scale and focus on execution mean that we are typically the most efficient and lowest cost provider and can therefore offer clients and consumers the greatest value as well as the most exciting and innovative solutions.

We have a global footprint and manage the business in three geographic regions. This gives us balanced exposure to developed but attractive markets in North America and Europe as well as emerging markets with exciting long term growth prospects.

- 50 countries
- 55,000 client locations
- 600,000 colleagues
- 5.5 billion meals
Compass Group

NORTH AMERICA
UNDERLYING REVENUE
£13,785m
(2017: £13,492m)
59%
of Group total

EUROPE
UNDERLYING REVENUE
£5,793m
(2017: £5,598m)
25%
of Group total

REST OF WORLD
UNDERLYING REVENUE
£3,671m
(2017: £3,933m)
16%
of Group total
### Compass Group

#### SUSTAINABILITY PRIORITIES

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<th>Health &amp; wellbeing</th>
<th>Environmental game changers</th>
<th>Better for the world</th>
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<tbody>
<tr>
<td>Nutrition, health and happiness at the heart of our value proposition</td>
<td>Targeted action where we can make a disproportionate impact</td>
<td>Driving positive impact far beyond our business</td>
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<td>Better nutrition choices</td>
<td>Food waste</td>
<td>Sourcing responsibly</td>
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<td>Mental health</td>
<td>Single-use plastics</td>
<td>Enriching local communities</td>
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<td>Healthy lifestyle</td>
<td>Plant-forward meals</td>
<td>Collaborating for big change</td>
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<td>Safety culture (caring for people)</td>
<td>Turning safety from compliance to a value</td>
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<td>Safety leadership</td>
<td>Sharing learning</td>
<td>Simplification</td>
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**Connecting people through food**

**STOP FOOD WASTE Day**

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[Image of Compass Group logo]
## Compass Group

**Sustainable Development Goals**

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<tr>
<th>United Nations' Sustainable Development Goals</th>
<th>Our Commitments</th>
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<tr>
<td><strong>2. Zero Hunger</strong>  END HUNGER, ACHIEVE FOOD SECURITY AND IMPROVED NUTRITION AND PROMOTE SUSTAINABLE AGRICULTURE</td>
<td>Every year, we spend around 60 billion on food. Where we have surplus food, we can play a role in helping the wider community to tackle food insecurity.</td>
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<tr>
<td><strong>3. Good Health and Well-being</strong>  ENSURE HEALTHY LIVES AND PROMOTE WELLBEING FOR ALL AT ALL AGES</td>
<td>Each year, we serve over five and a half billion meals. By championing our passion for wellbeing and nutrition, we are committed to helping our consumers and colleagues adopt a more balanced lifestyle.</td>
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<td><strong>5. Gender Equality</strong>  ACHIEVE GENDER EQUALITY AND EMPOWER ALL WOMEN AND GIRLS</td>
<td>Women make up 57% of our global workforce and 30% of our global leadership team. We are resolved to empower all our female colleagues, as we know this leads to increases in productivity, organisational effectiveness and consumer satisfaction.</td>
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<tr>
<td><strong>8. Decent Work and Economic Growth</strong>  PROMOTE SUSTAINED, INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE EMPLOYMENT AND DECENT WORK FOR ALL</td>
<td>Our people are fundamental to our great service and reputation. Around the world we are working with local communities to offer fair employment and great career opportunities.</td>
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Compass Group - Food Waste

• **Food Waste** – one of our Environmental priorities

• Our **commitment** - Reduce food waste by 50% by 2030

**Environmental Game Changers**

As a leading food service business, we are targeting specific areas where we are able to make a significant positive impact on the food system and the environment.

Relevant UN Sustainable Development Goals
STOP FOOD WASTE
PROPER ANALYSIS OF FOOD WASTE

Corrective actions to reduce Food Waste

Central recipes database

Menu planning

Monthly food waste monitoring in every unit

Detailed monthly Food Waste analysis for each unit
Food Waste Reduction plan - monitoring

- Food Waste monitoring - Trim Trax
Food Waste Reduction plan - monitoring

• Food Waste monitoring - Winnow
Food Waste Reduction plan - colleagues

• Focus on clear OPS process
  • Menu planning
  • Ordering
  • Production planning
• Food Waste manual and training programmes for OPS colleagues
• Modern technology utilization (cook and chill, night cooking, etc.)
• Increase use of prepared ingredients (cut/sliced/peeled vegetable, etc.)
• IT solution for production/consumption prediction
Food Waste Reduction plan - clients

- To redefine “Compass” standard to reduce overproduction (Contractual requirements)
  - No full offer last 60 min in most of the units
  - Discounts (up to 50%) during last 30-60 min to sell what is left
  - No display meals (300 000 wasted meals / year)
  - Ordering system
Food Waste Reduction plan - consumers

- Consumers and client engagement (SFWD)
- No display meals (300 000 wasted meals / year)
- Unified/robust process for food donation by cooperation with hygiene and NGO’s